How to Read Your Utility Statement

Canada's Tournament Capital

CITY OF KAMLOOPS
Revenue Division
7 Victoria Street West
Kamloops BC V2C 1A2
TEL: 250-828-3438

UTILITY STATEMENT

1 **ACCT NUMBER:** 1234567
ACCESS CODE: 000000

BILLING PERIOD: Jul–Sep 2024 2
BILLING DATE: Nov 4, 2024
DUE DATE: **Dec 31, 2024**

NAME: ANONYMOUS
FOR SERVICE AT: 12345 ANY PL
ACCOUNT TYPE: SFD

FOLIO: 12-34567-890 **ROUTE:** 12456

READING DATE	METER NO.	NO. OF DAYS	CURRENT READING	PREV READING	CONSUMPTION
3 Oct 1, 2024	(A)-1234567890 4	92 5	6837	6669	168 m³ 6

DATE	DESCRIPTION	RATE	UNITS	CONSUMPTION	AMOUNT
	PREVIOUS BILL AMOUNT				413.68
Sep 25, 2024	PAYMENT				-413.68
Nov 4, 2024	SEWER: 20 MM FIXED CHARGE				70.73
Nov 4, 2024	SEWER: USER CHARGE		2.00		105.22
				TOTAL SEWER:	**175.95**
Nov 4, 2024	GARBAGE COLLECTION: RES 120L				19.50
Nov 4, 2024	CONTAINER LEASE - RES 120L				1.75
Nov 4, 2024	RECYCLE: RES COLLECTION CHARGE				3.00
Nov 4, 2024	ORGANICS: RES COLLECTION CHARGE				3.00
				TOTAL WASTE:	**27.25**
Nov 4, 2024	WATER: 20 MM FIXED CAPITAL CHARGE				72.19
Nov 4, 2024	WATER: CONSUMPTION	0-90 m³ fixed charge (A)		90 m³	40.72
Nov 4, 2024	WATER: CONSUMPTION	91-135 m³ @ $0.732/m³(A)		45 m³	32.94
Nov 4, 2024	WATER: CONSUMPTION	>136 m³ @ $1.126/m³(A)		33 m³	37.16
				TOTAL WATER:	**183.01**
				AMOUNT NOW DUE	**386.21**

DO NOT pay this bill if you are on the monthly instalment plan. A $25 fee will apply to all Utility refund or account transfer requests.

Billing Details

1. **ACCOUNT NUMBER** - Please ensure that online banking and tele-banking profiles are updated to reflect the account number.
2. **BILLING PERIOD** - This is the quarterly period being billed.
3. **READING DATE** - The date the water meter was read.
4. **METER NO.** - This is the water meter's unique ID. The (A) denotes that there is only 1 water meter on the property.
5. **NO. OF DAYS** - The number of days in your billing period.
6. **CONSUMPTION** - The amount of water used during your billing period based on three levels of charges, (expressed in cubic meters). This figure is the difference between the Current Reading and the Previous Reading.

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If You Are on PAWS

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UTILITY STATEMENT

ACCT NUMBER: 1234567
ACCESS CODE: 000000
BILLING PERIOD: Jul–Sep 2024
BILLING DATE: Nov 4, 2024
DUE DATE: **Dec 31, 2024**

NAME: ANONYMOUS
FOR SERVICE AT: 12345 ANY PL
ACCOUNT TYPE: SFD
FOLIO: 12-34567-890
ROUTE: 12456

READING DATE	METER NO.	NO. OF DAYS	CURRENT READING	PREV READING	CONSUMPTION
Oct 1, 2024	(A)-1234567890	92	6070	5853	217 m^3

DATE	DESCRIPTION	RATE	UNITS	CONSUMPTION	AMOUNT
	PREVIOUS BILL AMOUNT				158.47
Aug 31, 2024	PAYMENT FROM INSTALLMENT				-107.00
1 Sep 30, 2024	PAYMENT FROM INSTALLMENT				-94.00
Oct 31, 2024	PAYMENT FROM INSTALLMENT				-94.00
Nov 30, 2024	FUTURE PAYMENT FROM INSTALLMENT				-94.00
2 Dec 31, 2024	FUTURE PAYMENT FROM INSTALLMENT				-174.49
Nov 4, 2024	SEWER: 20 MM FIXED CHARGE				70.73
Nov 4, 2024	SEWER: USER CHARGE				52.61
				TOTAL SEWER:	**123.34**
Nov 4, 2024	GARBAGE COLLECTION: RES 245L				37.50
Nov 4, 2024	RECYCLE: RES COLLECTION CHARGE				3.00
Nov 4, 2024	ORGANICS: RES COLLECTION CHARGE				3.00
				TOTAL WASTE:	**43.50**
Nov 4, 2024	WATER: 20 MM FIXED CAPITAL CHARGE				72.19
Nov 4, 2024	WATER: CONSUMPTION	0-90 m^3 fixed charge (A)	90 m^3		40.72
Nov 4, 2024	WATER: CONSUMPTION	91-135 m^3 @ \$0.732/m^3(A)	45 m^3		32.94
Nov 4, 2024	WATER: CONSUMPTION	>136 m^3 @ \$1.126/m^3(A)	82 m^3		92.33
				TOTAL WATER:	**238.18**
				BALANCE ON ACCOUNT:	**0.00**

3 NOTE - To pay your outstanding balance, your Dec 31, 2024 withdrawal will be \$174.49 instead of the usual \$94.00.

4 NOTE - Your pre-authorized installment amount has been changed from \$94.00 to \$118.00.
The new installment amount will be taken from your account starting with the next scheduled withdrawal on or after Jan 31, 2025.

DO NOT pay this bill if you are on the monthly instalment plan. A \$25 fee will apply to all Utility refund or account transfer requests.

Billing Details

1. The date your payment was withdrawn and the amount that was applied against your utility account.
2. Your future withdrawals to put your account at zero as of December 31—this format will only appear on the third quarter utility bill.
3. Tells you your last payment of the year. Again, this will only appear on the third quarter utility bill.
4. Tells you what your payments have been recalculated to.

   Your payments will be recalculated with each quarter. If your payments are going to stay the same, there will be no note of change.

   In order to see what the total levy charges were for the currently quarter, add the three portions together (Total Sewer, Total Solid Waste, and Total Water).